



IMPORTANT INFORMATION: PLEASE READ

Tribute Shipping Policy and Information

At Tribute Direct, we understand that a casket must be delivered in a timely manner. In order to avoid additional shipping fees and to keep the casket price as low as possible, we encourage families wishing to purchase a casket to contact Tribute Direct as soon as possible prior to the funeral. Often a family will schedule the funeral based upon the casket delivery. By federal law, funeral homes must accept a casket purchased by a 3rd party without changing its pricing on other services rendered or adding services that are not necessary.

Tribute Direct works with all funeral homes and delivers caskets to all 48 contiguous states. Markers and monuments may be shipped to all 50 states.

- **Casket Pricing shown on the Website and in printed brochures includes standard shipping.** Standard shipping typically requires 2 to 3 full business days from pick up to delivery. Shipment must be picked up at Tribute Direct's warehouse by 2:00 pm CST.
- **Marker pricing includes standard shipping on all single/individual flat markers.** Standard shipping for markers and monuments typically requires 5 to 7 full business days to deliver.

Standard Shipping does *not* include:

Pick up or Delivery on Weekends, National Holidays, and/or before or after normal business hours.

Expedited or overnight delivery; and/or

Delivery to destinations located outside a designated radius of a major airport and/or shipping hub.

- Final shipping fees will be determined by the destination zip code and additional charges may be added to the published price depending on pick up and delivery date/time, guaranteed delivery time, weekend pick up and/or delivery, expedited and/or overnight delivery, location of final destination, and other factors beyond Tribute Direct's control.
- Tribute Direct only employs bonded shipping companies (e.g., CEVA Logistics) and insures all of its shipments. In the rare instance that a product is damaged during shipment, the damage must be reported to Tribute Direct immediately, along with photo images showing the damage.

Tribute Direct will provide a quote for any additional shipping charges within two (2) hours of your initial call. Please contact 1.800.994.3070 for additional information regarding shipping and other policies.

All prices, policies, and other information contained herein is subject to change without notice.

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